

	<i>Department:</i>	Flight Operations	Form Number: CA AOC-C-017a	
	<i>Telephone number:</i>	0860 267 435	<i>Email address:</i>	N/A
	<i>Physical address</i>	12 Byls Bridge Boulevard, Building No 2, Byls Bridge Office Park Centurion		
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PART 121 STATEMENT OF COMPLIANCE				

POPIA CONSENT AGREEMENT:

In accordance with the provisions of the Protection of Personal Information Act No. 4 of 2013 (“POPIA”), all personal information must be processed lawfully and in a manner that does not infringe upon the data subject’s right to privacy.

By completing this form in accordance with the Civil Aviation Act No. 13 2009 , you consent to the collection, processing, and, where necessary, the disclosure of the personal information provided herein for purposes strictly related to regulatory, administrative, operational, and compliance requirements .This may include, but is not limited to, processing the information for approvals, certification, communication, publication, or any related function reasonably required to fulfil the purpose for which the information was submitted. Such information will only be shared with authorised third parties, including regulatory bodies such as the Department of Transport, service providers, consultants, or other relevant stakeholders, solely to the extent necessary to discharge the aforementioned obligations.

The South African Civil Aviation Authority (“SACAA”) recognises the importance of protecting personal information and undertakes to process and/or publish such information with the highest level of care and in full compliance with the safeguards and obligations imposed by POPIA. (For more information on how the SACAA processes your personal information, kindly refer to our Privacy policy on the SACAA website (link: <https://www.caa.co.za/paia-and-privacy/>).

AIR SERVICE OPERATOR	
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(Operator) *(Pty) Ltd/CC and T/A.)*

CAR PART NUMBER	121	AIR SERVICE LICENCE NUMBER(S)	
CLASS OF AIR SERVICE LICENCE	Type/s of Air Service/s	Category/ies of Aircraft	
International (CLASS I/II)			
Domestic (CLASS I/II/III)			

Physical Location of Primary Base of Operations:

(Operator)

Physical Location of Secondary Base/s Of Operations:

(Operator)

Postal address:			
		Postal Code:	

Contact person:	
Contact telephone number:	
E-mail address:	

(Operator)

AOC Project Manager, SACAA: Principal Point Of Contact(POC)	
Contact telephone number:	

(SACAA)

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable “ N/A ”	Acceptable “ A ”	Unacceptable “ U ”	Note number
List of Manuals (and their Acronyms) that make up the Operations Manual System:					
SUBPART 1: GENERAL					
SUBPART 1: GENERAL					
121.01.1 Applicability					
121.01.2 Admission to flight deck					
121.01.3 Passenger intoxication and unruly behaviour					
121.01.4 Compliance with foreign and domestic regulations					
121.01.5 Regulatory infractions during emergency situations					
121.01.6 Language proficiency					
SUBPART 2: OPERATIONS PERSONNEL REQUIREMENTS					
Division One: Minimum crew requirements					
121.02.1 Composition of flight crew					
121.02.2 Crew pairing and in-flight relief of flight crew members					
121.02.3 Flight and cabin crew member emergency duties					
121.02.4 Cabin crew member complement					
121.02.5 Operation on more than one type or variant by cabin crew member					
121.02.6 Senior cabin crew member					
121.02.7 Cabin crew emergency evacuation stations					
121.02.8 Seating of cabin crew members during flight					
Division Two: Flight crewmember, cabin crew member and flight operations officer qualifications					
121.02.9 Flight crew member qualifications					
121.02.10 Flight engineer qualifications					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable “ N/A ”	Acceptable “ A ”	Unacceptable “ U ”	Note number
121.02.11 Cabin crew member qualifications					
121.02.12 Flight operations officer qualifications					
Division Three: Flight time and duty limitations					
121.02.13 Flight time and duty period scheme					
121.02.14 Fatigue risk management system					
121.02.15 Approval of a fatigue risk management system					
121.02.16 Fatigue risk management manual					
SUBPART 3: TRAINING AND CHECKING					
Division One: General					
121.03.1 Air service operator approved training programme					
121.03.2 Approval of training programme					
Division Two: Flight crew member training					
121.03.3 Flight crew member training					
121.03.4 Advanced qualification programme					
Division Three: Training of cabin crew members					
121.03.5 Aeroplane type and differences training					
121.03.6 Operator induction training					
121.03.7 Familiarisation flights					
121.03.8 Recurrent training					
121.03.9 Regaining qualification training					
Division Four: Training of persons other than flight and cabin crew members					
121.03.10 Employees and service agent training					
Division Five: Training, checking, certification and validity					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable " N/A "	Acceptable " A "	Unacceptable " U "	Note number
121.03.11 Training, checking, certification and validity periods					
SUBPART 4: DOCUMENTATION AND RECORDS					
121.04.1 Documentary requirements					
121.04.2 Operations manual					
121.04.3 Aircraft operating manual					
121.04.4 Aircraft flight manual					
121.04.5 Operational flight plan					
121.04.6 Flight time and duty period records					
121.04.7 Records of emergency and survival equipment					
121.04.8 Training records					
121.04.9 Load and trim sheet					
121.04.10 Aeroplane search procedure checklist					
121.04.11 Preservation of documents					
121.04.12 Cosmic radiation records					
SUBPART 5: AEROPLANE INSTRUMENTS AND EQUIPMENT					
121.05.1 Approval of instruments and equipment					
121.05.2 Flight, navigation and associated equipment for aeroplanes operated under VFR					
121.05.3 Flight, navigation and associated equipment for aeroplanes operated under IFR					
121.05.4 Altitude alerting system					
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121.05.5 Terrain awareness and warning system					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable " N/A "	Acceptable " A "	Unacceptable " U "	Note number
121.05.6 Airborne weather radar equipment					
121.05.7 Cosmic radiation detection equipment					
121.05.8 Flight deck crew interphone system					
121.05.9 Flight crew interphone system					
121.05.10 Public address system					
121.05.11 Windshield wipers					
121.05.12 Internal doors and curtains					
121.05.13 First aid, emergency and universal precaution kits					
121.05.14 Means for emergency evacuation					
121.05.15 Airborne collision avoidance system					
121.05.16 Passenger cabin signs and placards					
121.05.17 Flight recorders					
121.05.18 Flight data recorders					
121.05.19 Cockpit voice recorders					
121.05.20 Data link recorders					
121.05.21 Life saving equipment during flight over water					
121.05.22 Equipment requirements for aeroplanes on log range over water flights					
121.05.23 Cabin attendant seats					
121.05.24 Emergency locator transmitter					
121.05.25 Microphones					
SUBPART 6: AIR OPERATOR CERTIFICATE					
121.06.1 Requirements to hold AOC					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable " N/A "	Acceptable " A "	Unacceptable " U "	Note number
121.06.2 Application for the issuance or amendment of AOC and operations specifications					
121.06.3 Application, adjudication of and issuance of AOC or operations specifications					
121.06.4 Validity and status of AOC					
121.06.5 Safety and security inspections and audits					
121.06.6 Administrative duties of an AOC holder					
121.06.7 Register of AOCs					
121.06.8 Operator notification					
121.06.9 Demonstration flights					
SUBPART 7: FLIGHT OPERATIONS					
Division One: General					
121.07.1 Routes and areas of operation and aerodrome facilities					
121.07.2 Establishment of procedures					
121.07.3 Competence of operations personnel					
121.07.4 Use of air traffic services					
121.07.5 Single-engine aeroplane operations					
121.07.6 Defect reporting					
121.07.7 Instrument approach and departure procedures					
121.07.8 Noise abatement procedures					
121.07.9 Reporting of hazardous flight conditions					
121.07.10 Refuelling and defuelling with passengers on board					
121.07.11 Reporting acts of unlawful interference					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable “ N/A ”	Acceptable “ A ”	Unacceptable “ U ”	Note number
121.07.12 Cabin and flight deck signals					
Division Two: Dispatch and flight release rules					
121.07.13 Operational control and supervision of flight operations					
121.07.14 Contracted services for an operational control system					
121.07.15 Operational flight plan and flight release					
121.07.16 Familiarity with weather conditions and technical data					
121.07.17 Retention of flight operation documents and reports					
121.07.18 Maintenance status					
121.07.19 Requirements for minimum equipment lists					
121.07.20 Aerodrome operating minima					
121.07.21 Minimum flight altitudes					
121.07.22 Ditching					
121.07.23 Fuel policy					
121.07.24 Fuel supply and record keeping					
121.07.25 Operation of aircraft in icing conditions					
121.07.26 Surface contamination programme					
121.07.27 Reduced vertical separation minima – aeroplane monitoring					
121.07.28 Inertial navigation systems and inertial reference systems					
121.07.29 Mass and balance control					
121.07.30 Low visibility operations					
121.07.31 Operations with head-up displays or enhanced vision systems					
121.07.32 Operations with electronic flight bags					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable “ N/A ”	Acceptable “ A ”	Unacceptable “ U ”	Note number
Division Three: Cabin safety					
121.07.33 Carriage of infants					
121.07.34 Carriage of persons with a disability					
121.07.35 Limitations on carriage of children and passengers with disability					
121.07.36 Carriage of persons without documentation, deportees or persons in custody					
121.07.37 Carry-on baggage					
121.07.38 Hold baggage screening					
121.07.39 Securing of passenger, cabin and galley					
121.07.40 Passenger services					
121.07.41 Seats for cabin safety inspectors					
121.07.42 Briefing of passengers					
121.07.43 Safety features card					
SUBPART 8: AEROPLANE PERFORMANCE OPERATING LIMITATIONS					
121.08.1 General requirements					
121.08.2 Take-off mass limitations					
121.08.3 Net take-off flight path					
121.08.4 <i>En route</i> limitations with one engine inoperative					
121.08.5 <i>En route</i> limitations with two engine inoperative					
121.08.6 Dispatch limitations: landing at destinations and alternate aerodromes					
121.08.7 Dispatch limitations: wet runway – turbojet-or turbofan- powered aeroplanes					
121.08.8 Landing at destination and alternate aerodromes					

REGULATION	METHOD OF COMPLIANCE MANUAL REFERENCE	Not Applicable “ N/A ”	Acceptable “ A ”	Unacceptable “ U ”	Note number
121.08.9 Landing on dry runways					
121.08.10 Landing on wet and contaminated runways					
SUBPART 9: MAINTENANCE					
121.09.1 General					
121.09.2 Aeroplane maintenance programme					
121.09.3 Maintenance contracted to approved AMO					
121.09.4 Operator’s maintenance responsibilities					
121.09.5 Operator’s maintenance control manual					
121.09.6 Maintenance records					
121.09.7 Continuing airworthiness information					
121.09.8 Modifications and repairs					
Division Two: Quality management system					
121.10.7 Requirement for quality management system					
SUBPART 1: SAFETY MANAGEMENT SYSTEM					
140.01.1 Applicability					
140.01.2 Establishment of safety management system					
140.01.3 Requirements of safety management system					
140.01.4 Training requirement					
SUBPART 2: SAFETY DATA AND SAFETY DATA COLLECTION SYSTEMS					
140.02.1 Safety data collection systems					
140.02.2 Mandatory occurrence reporting					
140.02.3 Safety data analysis					

5. DECLARATION – ACCOUNTABLE MANAGER			
I, the undersigned			
6. DECLARATION – SIGNATORY			
*I/We hereby declare that *I/We will adhere to the above mentioned references in the operations manual, that is up to date and in line with the current South African Civil Aviation Regulations and that *I/We may not operate the air service concerned contrary to the relevant approved manuals and any provisions of the Air Service Licensing Act, 1990 (Act No. 115 of 1990), the Civil Aviation Act, 2009 (Act No. 13 of 2009) - ,			
SIGNATURE OF OPERATOR'S ACCOUNTABLE MANAGER		NAME IN BLOCK LETTERS	
STATEMENT OF COMPLIANCE APPROVED		STATEMENT OF COMPLIANCE NOT APPROVED	
SIGNATURE OF INSPECTOR		NAME IN BLOCK LETTERS	
		DATE	