

PROPOSAL FOR THE AMENDMENT OF DOCUMENT CATS 121 ISSUED UNDER THE CIVIL AVIATION REGULATIONS, 2011

PROPOSER

South African Civil Aviation Authority
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PROPOSER'S INTEREST

The proposer has been established in terms of the Civil Aviation Act, 2009 (Act No. 13 of 2009), to control and regulate civil aviation in South Africa and to oversee the functioning and development of the civil aviation industry, and, in particular, to control, regulate and promote civil aviation safety and security.

GENERAL EXPLANATORY NOTE

Words in **[bold and solid square bracket]** indicate deletions from the existing regulations.

Words underlined with a solid line indicate insertions in the existing regulations.

1. PROPOSAL FOR AMENDMENT OF DOCUMENT SA CATS 121

1.1 It is hereby proposed to amend Document SA CATS 121 by:

- (a) the insertion in Technical Standard 121.07.13 section 1 subsection (4) after the definition of the word "direct communication" of the following definition:

"**Family assistance**" means the provision of services and information to address the concerns and needs of the aircraft accident victims and their families";

- (b) by the insertion in Technical Standard 121.07.13 section 5 after subsection (5) of the following subsection:

“(6) Family assistance plan

- (a) An air service operator shall develop and implement a family assistance plan and shall regularly review such a family assistance plan when necessary.
- (b) the family assistance implementation plan shall consist of the following.
- (i) recipients of family assistance;
 - (ii) when family assistance should be provided;
 - (iii) family assistance providers;
 - (iv) periodic review and exercise of the family assistance plan; and
 - (v) policies necessary to implement the family assistance plan”.

MOTIVATION

The application is in line with the requirements of the family assistance protocol from ICAO Doc 9973, An air service operator needs to develop a family assistance program to be audited by the Authority. The CATS only outlines guidelines or points to be considered when developing a family assistance program.