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## Industry Communique No. 1 of 2025

27 March 2025

### **SACAA's New Chapter: Relocation and Rebranding**

**Dear Industry Members and Clients,**

We are excited to announce that the South African Civil Aviation Authority (SACAA) will be relocating its Ikhaya Lokundiza headquarters from the current premises in Midrand to a new facility at **Byls Bridge Boulevard Office Park, Centurion, from 1 June 2025.**

The current office space has become inadequate for SACAA's needs.

The new office is environmentally friendly and offers improved health and safety standards. Another key benefit of the new location is its easy access to major highways, ensuring a more convenient experience for both our staff and stakeholders. Unlike our current arrangement of operating across two separate buildings, the new space will consolidate all services in one location, providing greater efficiency in operations and improved internal coordination.

### **SACAA Rebranding**

As part of this transition, the SACAA is also undergoing a rebranding process, which includes unveiling a new logo **during the month of June.** While the current logo has served us well in representing our legacy, the new logo will better reflect our growth, aspirations, and commitment to a forward-looking approach. We will update the industry on the dedicated launch date in due course.

After the official launch, all SACAA documentation that includes certificates, licences, and our website will reflect the new logo. **Please note:** any documentation issued before the official transition remains valid until its expiry date.

**Client Services will remain fully operational**

We are dedicated to ensuring a seamless transition and would like to assure you that your services will not be interrupted during the relocation process. Our staff will commence the move to the new premises from 2 May 2025, however the **Examinations** and **Client Services Walk-in Centre will remain fully operational at the Midrand office until Friday, 30 May 2025.**

All services will resume at the **new location from Monday, 2 June 2025.**

We are encouraging our Staff to make arrangements for online meetings during the transition period to ensure minimal disruption and inconveniences to your schedules. For any inquiries, please do not hesitate to contact us.

Our hours of operation through the Contact Centre are from 07:00am - 17:00pm (Monday – Friday). You can reach us by telephone on 0860 267 435, or internationally at +27 860 267 435. Alternatively, you can email us at [clientcare@caa.co.za](mailto:clientcare@caa.co.za) .

We look forward to your feedback and hope you share our enthusiasm about the upcoming exciting changes!

Yours sincerely,

*Signed electronically*

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**Ms Poppy KHOZA**  
**Director of Civil Aviation**