

SOUTH AFRICAN



CIVIL AVIATION
AUTHORITY

Keeping you safe in the sky

Advocating for **Aviation Safety Culture**

“Fly responsibly. Fly safely. Your Actions Impact Lives.”

SAFETY CULTURE VALUES



SAFETY CULTURE VALUES

TRUST

Employees' contribution to safety thrives in a reporting environment that fosters trust – trust that their actions or omissions, commensurate with their training and experience, will not be punished. Effective safety reporting systems help to ensure that people are willing to report their errors and experiences, so that States and service providers have access to relevant data and information.

COMMITMENT

Commitment to safety reflects the extent to which senior management within the organisation have a positive attitude towards safety and recognises its importance. Senior management should be genuinely committed to achieving and maintaining a high level of safety and give employees motivation and the means to do so, also.

ADAPTABILITY

Adaptability reflects the extent to which employees and management are willing to learn from past experiences and are able to take the actions necessary in order to enhance the level of safety within the organisation

AWARENESS

Awareness reflects the extent to which employees and management are aware of the aviation risks faced by the organisation and its activities.

BEHAVIOUR

Behaviour with respect to safety reflects the extent to which every level of the organisation behaves such as to maintain and improve the level of safety. The importance of safety should be recognised and processes and procedures needed to maintain it, should be put in place.

INFORMATION

Information reflects the extent to which information is distributed to all the necessary people within the organisation. Employees should be enabled and encouraged to report aviation safety concerns and receive feedback on their reports. Work information related to aviation safety has to be communicated meaningfully to the right people in order to avoid miscommunication that could lead to hazardous aviation system situations and consequences. The State is open to share aviation safety-related information to all service providers.

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Safety Culture

Shared values, actions, and behaviours that demonstrate a commitment to safety over competing goals and demands



Psychological

"How people feel"

Values, Attitudes &
Perceptions

Behavioural

"What people do"

Actions & Behaviours

Situational

"What the organisation has"

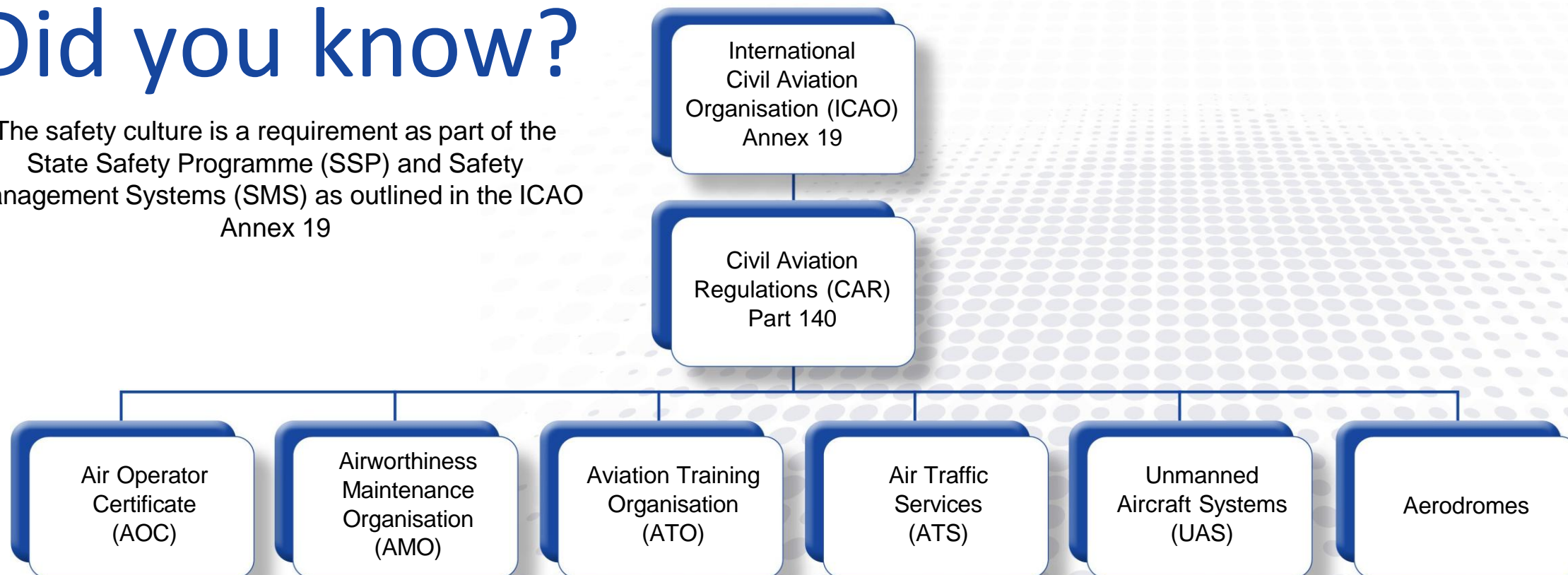
Policies, Procedures &
Management Systems

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Did you know?

The safety culture is a requirement as part of the State Safety Programme (SSP) and Safety Management Systems (SMS) as outlined in the ICAO Annex 19



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TRUST

**Create a trustworthy environment for
reporting safety concerns**



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Safety is Our Shared Responsibility, Starting at the Top.



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ADAPTABILITY

Adapt, Learn, Improve Safety.



Adaptability reflects the extent to which employees and management are willing to learn from past experiences and are able to take the actions necessary in order to enhance the level of safety within the organisation.



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AWARENESS

Informed Minds, Safer Skies.



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BEHAVIOUR

**Make safety a lifestyle in your operations –
Unsafe behaviours cost lives**



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INFORMATION

Transparent Dialogue, Safety is the Goal.



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Let's connect!

Join the SACAA in entrenching a
positive safety culture

Safety culture resource page (QR Code)

sms@caa.co.za

#SACAASafetyCulture



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